

TAYLORED SCIENCE Terms and Conditions of Service

Reviewed August 2024 – Andrea Taylor

Next Review August 2025

1. Taylored Science will run all sessions in accordance with Taylored Science Policies.
2. Taylored Science will provide STEM Clubs on the dates (and at the times) specified unless prevented from doing so by circumstances beyond their control.
3. On application to join a club, parents will be asked to complete a consent form. If the form is not returned, but a child has been left in the care of Taylored Science this will be deemed consent. However, it remains the responsibility of the parent to inform Taylored Science of any circumstances relating to the care and safety of their child.
4. On application to join a club, parents will be sent Risk Assessments for activities. Planned activities are subject to change and where an activity has been substituted, a thorough risk assessment will always have been conducted. During a session, children may ask to use additional materials/equipment. Each new request will need to be approved by an adult to ensure that the suggestion is deemed low risk, and additional (verbal) guidance will be given. If a child refuses to follow safety guidance during an activity their equipment may be removed from them. Equipment will be returned once a child shows that they have reflected on the danger of their behaviour.
5. Parents should note that not all children will complete all activities listed due to:
 - the age of the children in the group (activities must be age-appropriate)
 - some schools having more club sessions than others per term
 - your child having already completed the activity, or the activity being planned for your child's club in the future.
6. New activities are offered at each session. A supplementary, open-ended activity (which children may have tried previously) will usually be offered as an additional choice.
7. Fees are payable in advance for the whole term unless paid for directly by an organisation, where separate arrangements for payment will be agreed between Taylored Science and the client.
8. Fees will be refunded (or given as credit for future clubs) for each individual session which is cancelled by Taylored Science.
9. There will be no reduction in fees for missed sessions (including, but not limited to, illness or taking part in a sport fixture) unless:
 - a child has joined the club part-way through a term, under which circumstances they will only be invoiced for the remaining sessions.
 - A child leaves the school permanently, under which circumstances they will only be charged for sessions up to the point at which they leave the school.
 - (from July 2022 onwards) a child is taking part in a pre-booked, school residential trip which prevents them from attending the club. No reduction in fees will be made for pupils who return to school in time to attend club sessions.
10. On occasion, Taylored Science may offer additional sessions at a school. These sessions will be free of charge and open to all current STEM Club members at the school. No alternative option or refund will be offered to children who cannot (or choose not) to attend these extra sessions.